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🐦 [@jukkan](https://twitter.com/jukkan)



Finland Dynamics
User Group

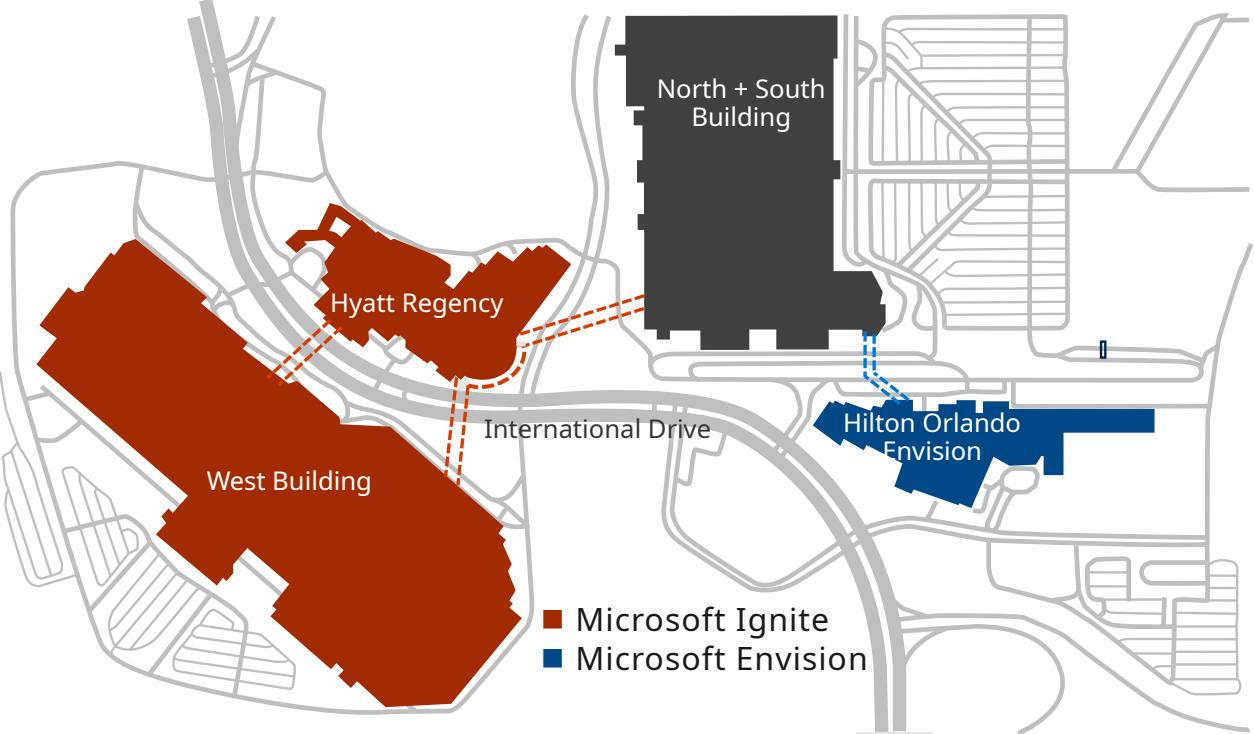
Microsoft Ignite 2018 in 30 minutes

FDUG #1 - 18.10.2018

Microsoft Ignite

September 24–28, 2018 | Orlando, Florida





Ignite + Envision

5+1
days

30.000
attendees

1.600+
sessions

Refine results

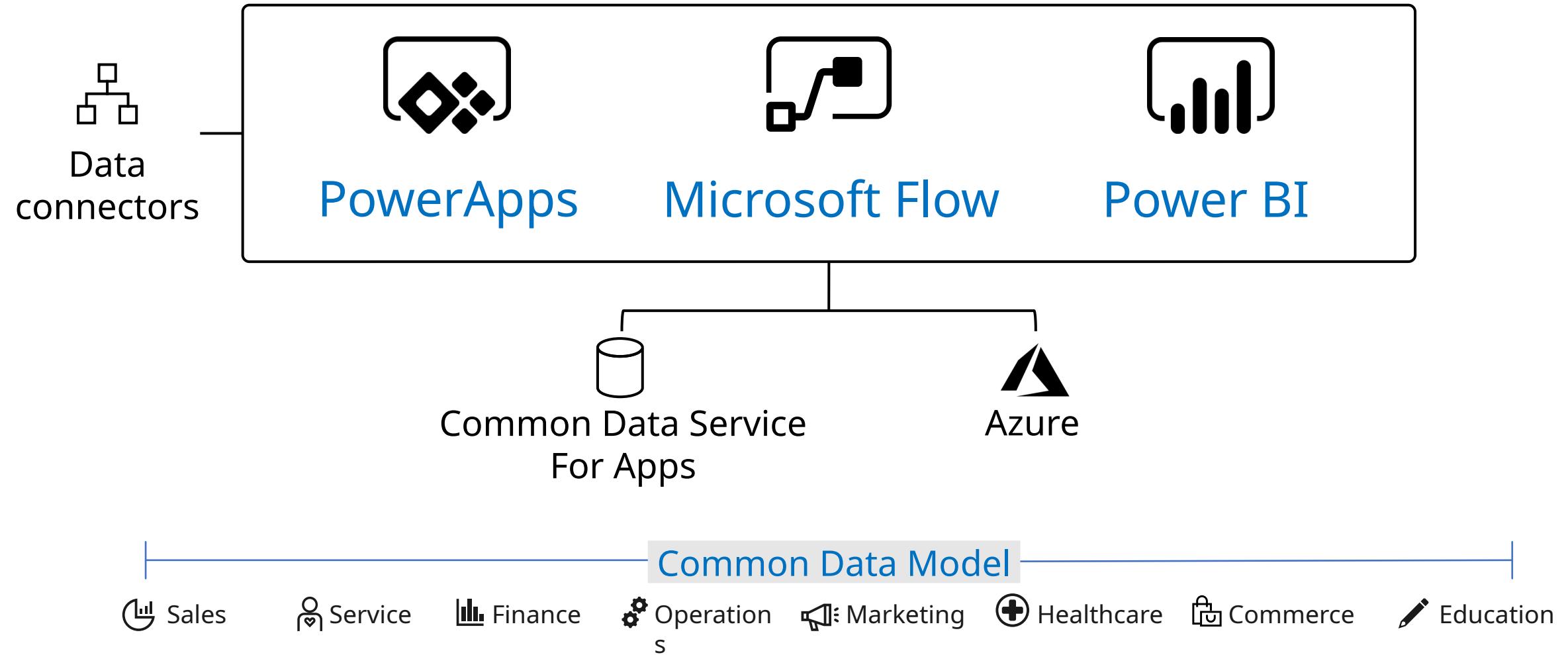
^ Solution

Modern Workplace	638
Applications & Infrastructure	358
Data & AI	129
Business Applications	114
Diversity & Inclusion	17
IT Journey	13

^ Product

Azure	535
Microsoft 365	460
Office 365	253
Servers	125
Dynamics 365	111
Windows	95
Enterprise Mobility + Security	89
Not Product Specific	28

Power Platform



POWER PLATFORM VISION

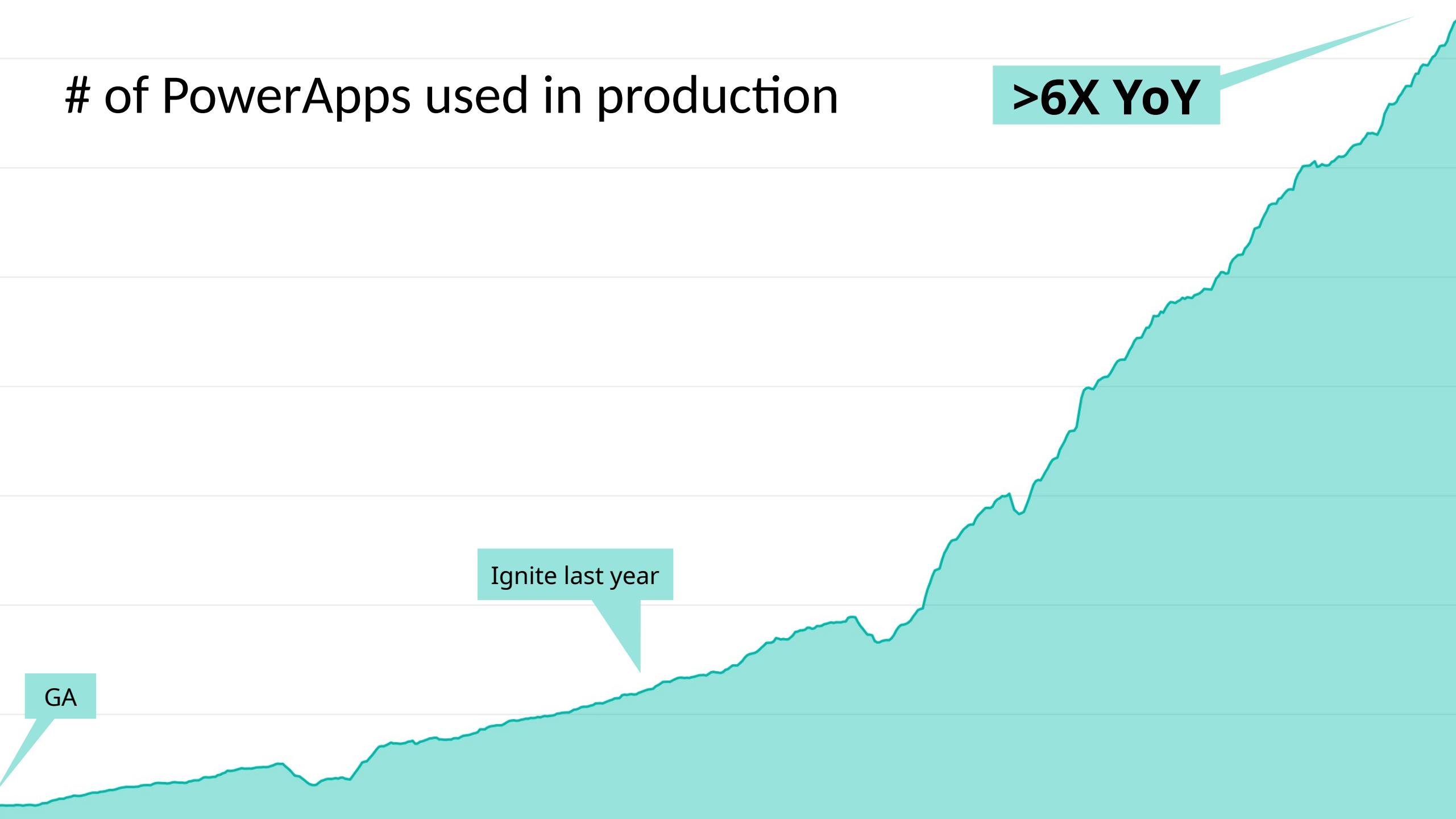


of PowerApps used in production

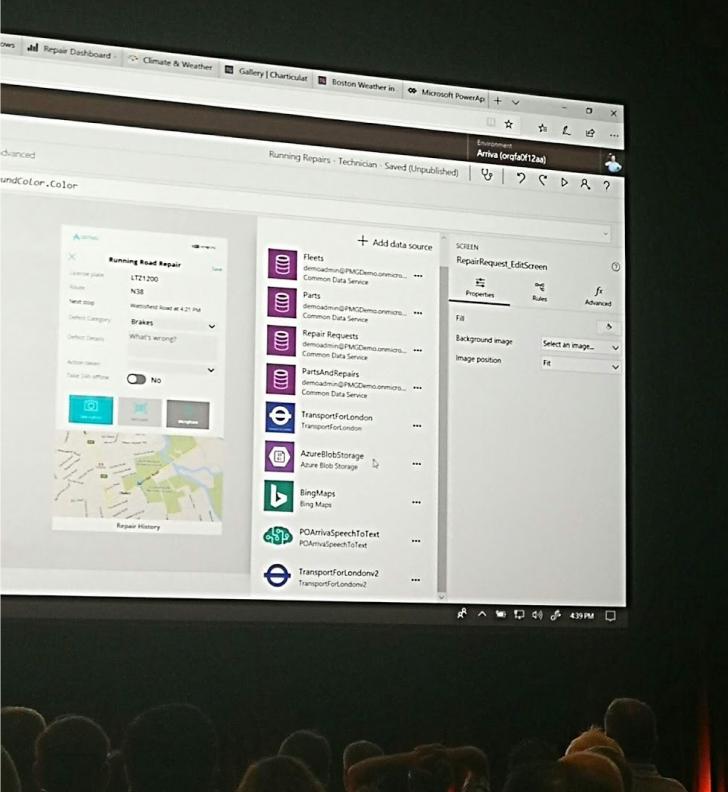
>6X YoY

Ignite last year

GA



POWERAPPS: Model-driven vs. Canvas apps



PowerApps POU Benefit

POLARIS Product Catalog

Polaris Youth 4-SEAT OVER 90 HORSEPOWER

GENERAL 1000 PREMIUM
TACKLE ANY TASK. CONQUER ANY TRAIL.

RZR S 900
PERFECTLY BALANCED TRAIL WEAPON

800 PRO-RMK® 163
THE ULTIMATE MOUNTAIN SLED.

RANGER XP 1000 EPS
MORE RUGGED. MORE REFINED. MORE RANGER.™

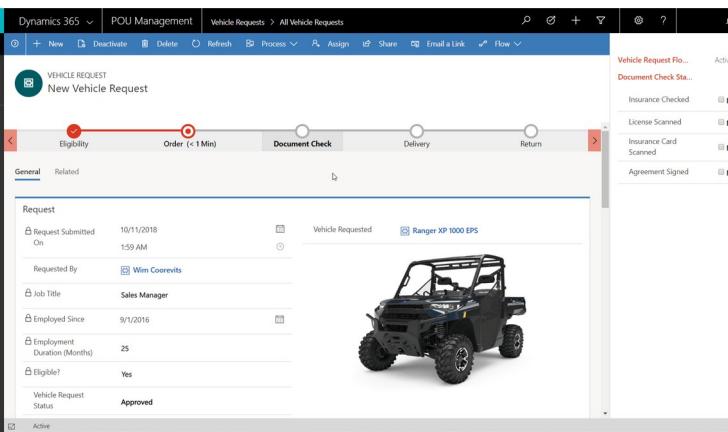
RZR XP 4 1000 High Lifter
ULTIMATE MUD 4-SEATER.

Indian Scout Bobber
IN YOUR FACE POWER.

SPECS **ORDER** **SPECS** **ORDER** **SPECS** **ORDER**

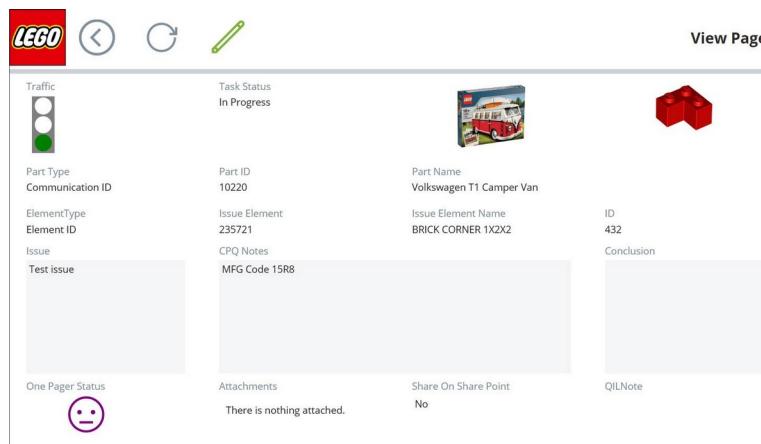
SPECS **ORDER** **SPECS** **ORDER** **SPECS** **ORDER**

SPECS **ORDER**

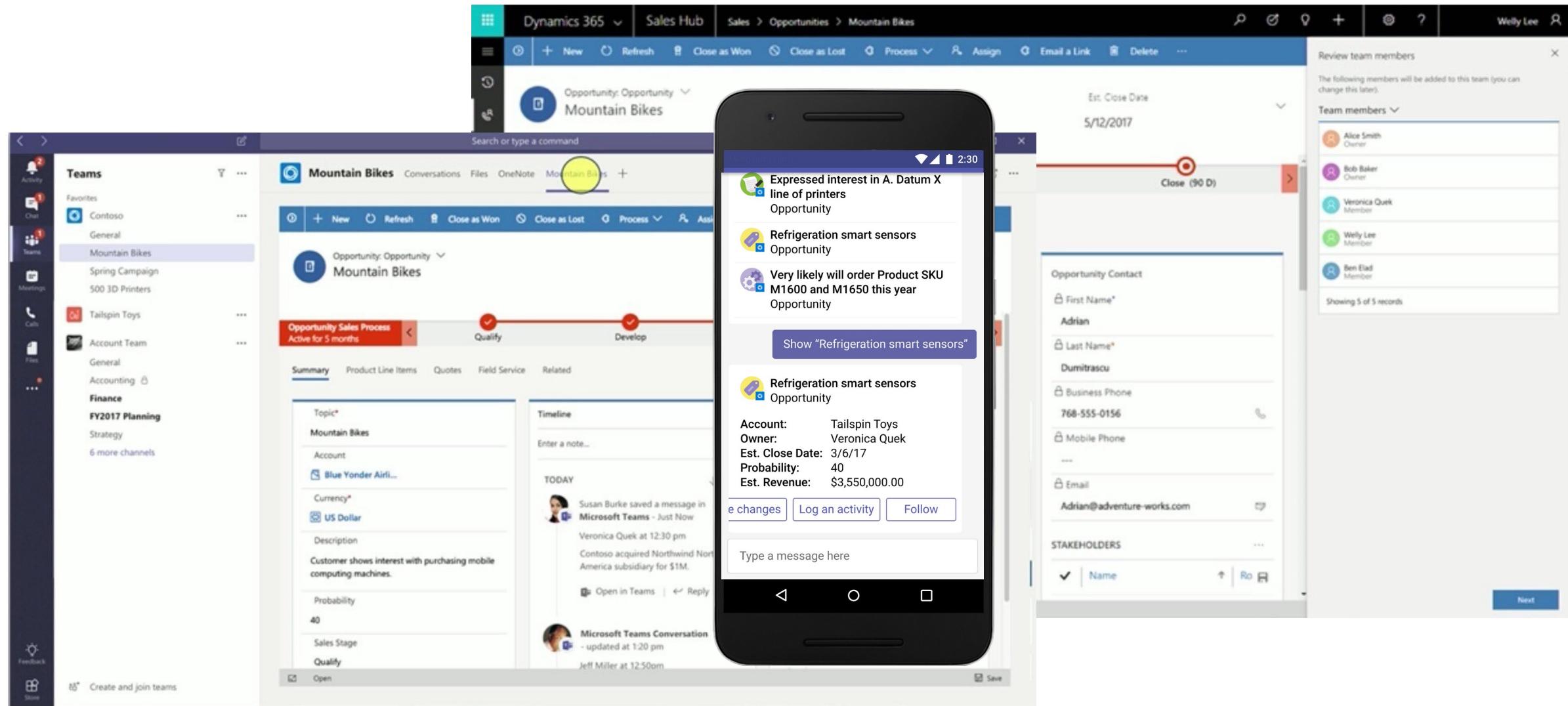




Power Platform communi- ty heroes on stage



Dynamics 365 App for Microsoft Teams



The image displays the Dynamics 365 App for Microsoft Teams, showing a mobile phone interface and a desktop interface side-by-side.

Mobile Phone Interface:

- The screen shows a list of opportunities:

 - Expressed interest in A. Datum X line of printers Opportunity
 - Refrigeration smart sensors Opportunity
 - Very likely will order Product SKU M1600 and M1650 this year Opportunity

- Below the list is a detailed view of the "Refrigeration smart sensors" opportunity:

 - Account: Tailspin Toys
 - Owner: Veronica Quirk
 - Est. Close Date: 3/6/17
 - Probability: 40
 - Est. Revenue: \$3,550,000.00

- At the bottom, there is a message input field: "Type a message here".

Desktop Interface:

- The top navigation bar shows "Dynamics 365", "Sales Hub", "Sales > Opportunities > Mountain Bikes", and user "Welly Lee".
- The main area shows the "Mountain Bikes" opportunity record with the following details:

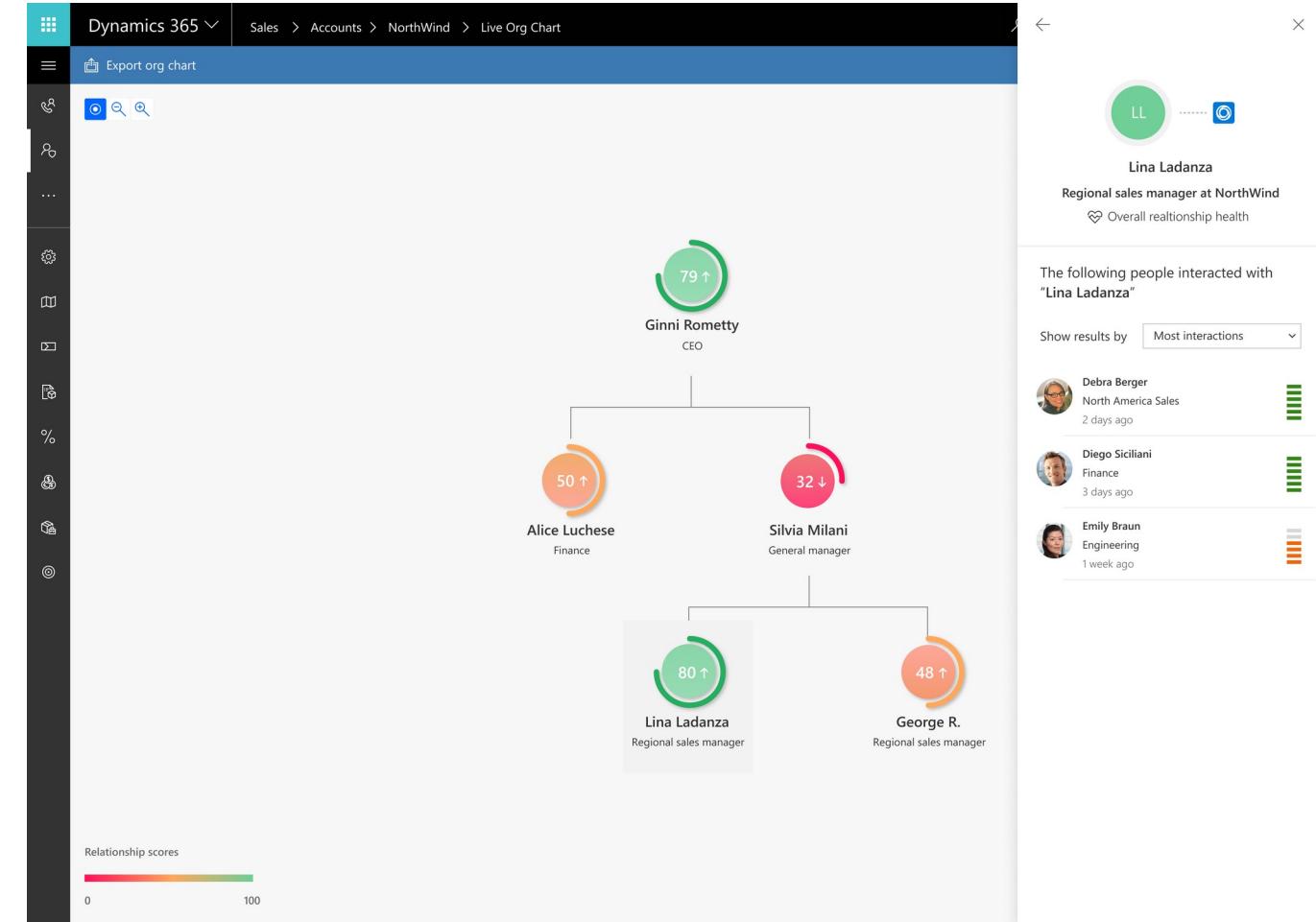
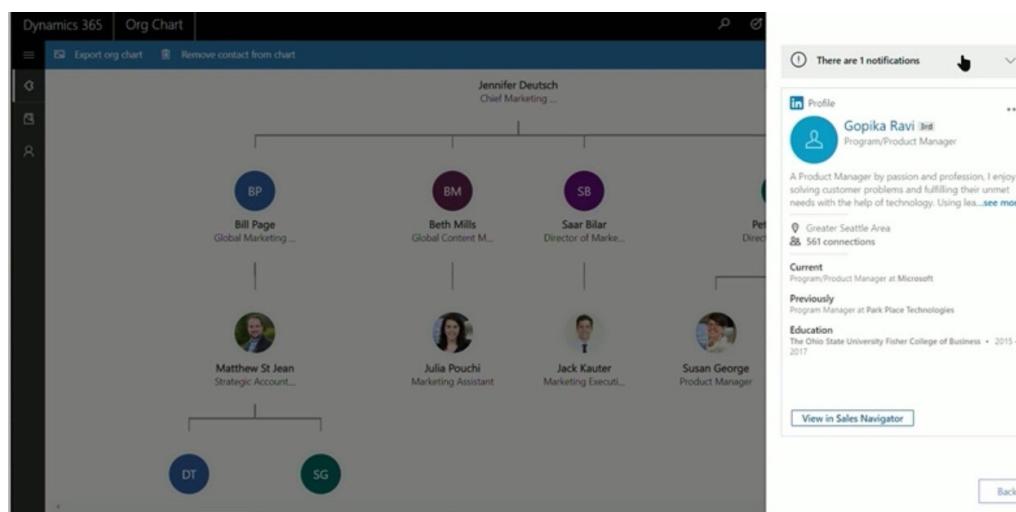
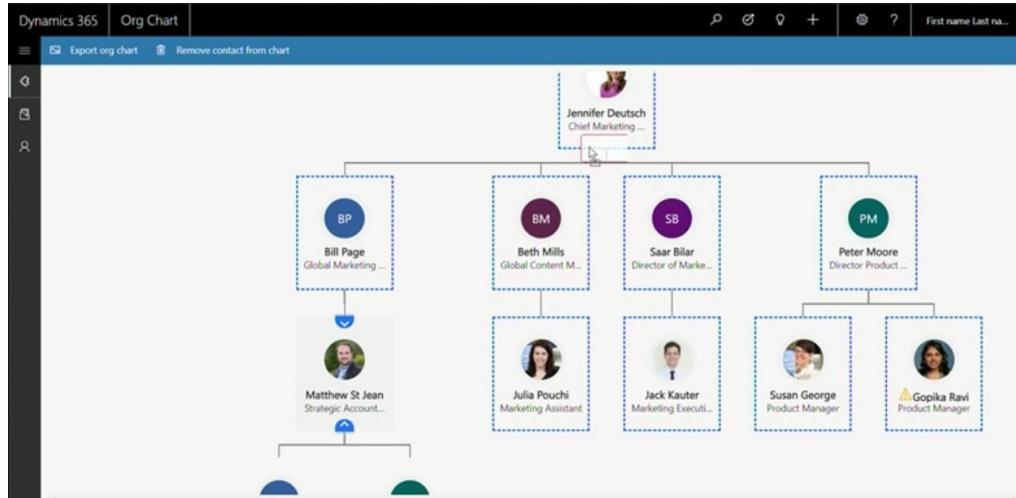
 - Opportunity Sales Process:** Active for 5 months (Qualify → Develop).
 - Summary:** Topic: Mountain Bikes, Account: Blue Yonder Airl... (highlighted with a yellow circle), Currency: US Dollar, Description: Customer shows interest with purchasing mobile computing machines, Probability: 40, Sales Stage: Qualify.
 - Timeline:** Enter a note... (Timeline section is empty).
 - Recent Activity:** Susan Burke saved a message in Microsoft Teams - Just Now, Veronica Quirk at 12:30 pm, Contoso acquired Northwind North America subsidiary for \$1M, Microsoft Teams Conversation - updated at 1:20 pm, Jeff Miller at 12:50pm.
 - Opportunity Contact:** First Name: Adrian, Last Name: Dumitrescu, Business Phone: 768-555-0156, Mobile Phone: (empty), Email: Adrian@adventure-works.com.
 - Stakeholders:** Name: (empty).

- A modal window titled "Review team members" is open on the right, listing team members:

 - Alice Smith (Owner)
 - Bob Baker (Owner)
 - Veronica Quirk (Member)
 - Welly Lee (Member)
 - Ben Elad (Member)

Showing 5 of 5 records.

Live Organization Chart



AI for Sales

Dynamics 365 AI | Sales

Opportunity: Sales Insights 3D Printers for GDI (Read only)

Est. Close Date: 9/10/2018 | Est. Revenue: \$600,000.00 | Status: In Progress

Good relationship and Improving

Next Interaction: Next Activity Not Scheduled

Last Interaction: Monday, September 24, 2018 6:00 AM | Review the current status of the project

All Interactions: Phone calls From us: 40 (From us: 10, From them: 30)

Time spent: Them 16.7 h | Us 1.3 d

Business

FORECAST ACTUALS PIPELINE LEADS ACTIVITIES

Today: You are currently out-performing last year's results | SHOW MORE LIKE THIS | DISMISS

Today: You have been selling more in Australia this year than last by 10% | SHOW MORE LIKE THIS | DISMISS

Today: Your team is having trouble moving from Qualification to Propose stage | SHOW MORE LIKE THIS | DISMISS

1 sold

Actual revenue - today: View report

Dynamics 365 AI | Sales

Home

Tuesday, September 20, 2018 | Q2, 11 days left | ACTUAL REVENUE \$313K | OPEN REVENUE \$76K | DEA

Ask a question about your sales...

Actuals: You may not hit your quota this quarter. Your team is \$87K below target with 11 days left

Actual revenue - today: \$313K

Leaderboard: Eric Boocock (Senior Sales rep)

Send email | LinkedIn

Q2 performance: \$23K Actual revenue | \$34K Gap | \$57K Quota | \$20K Pipeline

View scorecard | Pacific Ocean | AUSTRALIA

Opportunities at risk

Opportunity name	Health	Act. revenue	Close date
Renewal for 2019	20	\$2.3K	9/28/2018
New customer add for dynamics	20	\$4K	10/03/2018
searching for dynamic365 sales...	35	\$3.6K	9/15/2018

Home

Tuesday, September 20, 2018

Q2, 11 days left

ACTUAL REVENUE \$313K

OPEN REVENUE \$76K

DEALS WON 65

WIN-RATE 54%

AVG. DEAL SIZE \$6.1K

Ask a question about your sales...

Actuals

You may not hit your quota this quarter. Your team is \$87K below target with 11 days left

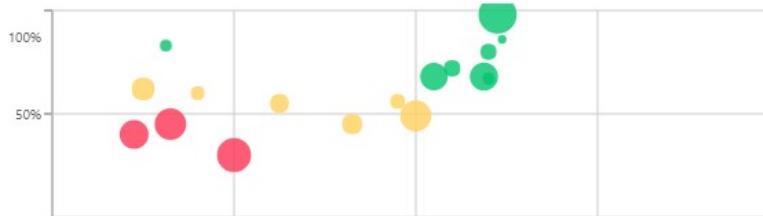
Actual revenue - today

[View report](#)

Pipeline

- 3 deals, worth \$180K, are closing soon and have poor relationship score

Opportunity relationship score - an hour ago

[View report](#)

Team calls

- Negative customer sentiment is above mean in 72% of calls

Overall sentiment - yesterday

[View report](#)

Leaderboard

- Eric and Errol are more than \$20K away from meeting their quotas

Team performance - yesterday

[View report](#)

How are we doing vs. historically?

Fiscal Year 2014 2015 2016 2017 2018



What industries are we winning deals in?



Why are we losing deals?



Where is our revenue coming from?



How does our sales funnel look by stage?



How do our won vs. loss deals correlate to our win rate?





You may not hit your quota this quarter. Your team is \$87K below target with 11 days left

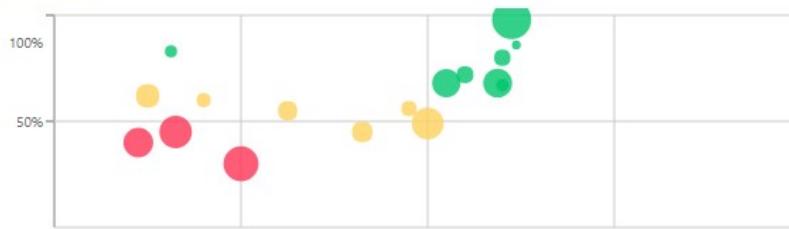
Actual revenue - today

[View report](#)

Pipeline

- 3 deals, worth \$180K, are closing soon and have poor relationship score

Opportunity relationship score - an hour ago

[View report](#)

Highlights

[See all](#)

Ryan won a deal!

"Renewal of contract for 2018" was closed as won yesterday!

- This 5K deal was previously at risk of being lost.

Just now

[View opportunity](#)

New opportunity

PREVIEW

- Eric and Errol are more than \$20K away from meeting their quotas

Team performance - yesterday

[View report](#)

Actual revenue Gap



Eric Boocock

Senior Sales rep

[Send email](#)

Q2 performance

\$23K Actual revenue

\$34K Gap

\$57K Quota

\$20K Pipeline

Opportunities at risk

Opportunity name	Health	Act. revenue	Close date
Renewal for 2019	20	\$2.3K	
New customer add for dynamics	20	\$4K	
searching for dynamic365 sales...	35	\$3.6K	
Upsell into new location	40	\$1.2K	

Upcoming

1:1 with Eric

You have a meeting with Eric in 30 minutes

- Eric has achieved 60% of quota (lowest performer). Your connection at Contoso, Paul Cannon, might help on the "2018 order" deal.

Sales rep actual - today



Eric Boocock

[Call](#) [Email](#) [Twitter](#) [LinkedIn](#)

1:1 with Eric

You have a meeting with Eric in 30 minutes

- Eric has achieved 60% of quota (lowest performer). Your connection at Contoso, Paul Cannon, might help on the "2018 order" deal.

Today

Relevant news



How to Get Your Microsoft Dynamics 365/CRM Users to Go Directly to the Unified Interface

community.dynamics.com - 37 minutes ago



Salesforce is finally getting some real competition — and it's from Microsoft

MarketWatch - 4 hours ago

Sentiment

- Significant drop in positive sentiment while talking to customers in the field.

Recent insight

MarketWatch



Owner Type

All

Owner Name

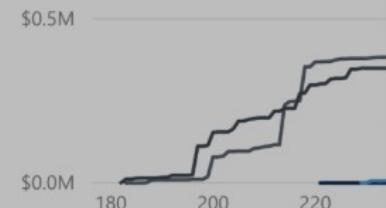
All

\$313K

Actual Revenue

How are we doing vs. historically?

Fiscal Year 2014 2015 2016 2017

**Why are we losing deals?**

Use your own Azure Data Lake

Storage

You are currently leveraging Microsoft provided storage. You can configure Dynamics 365 AI to store data in your organization's Azure Data Lake Storage account and authorize users in Power BI to access your organization's data.

Why move to Azure Data Lake?

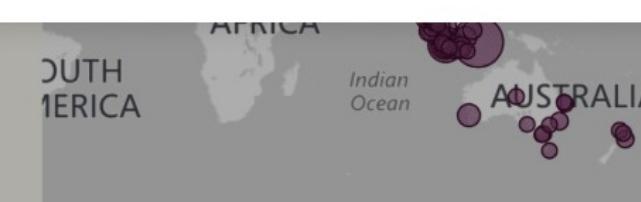
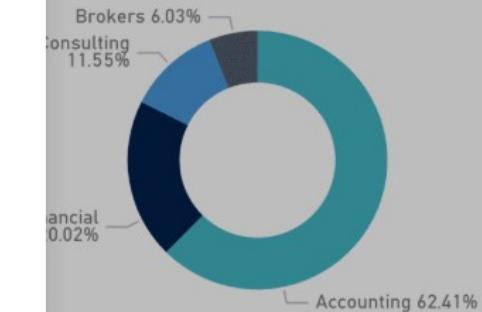
With Azure Data Lake Store, you can analyze all of your data in one place with no artificial constraints. Unlock maximum value from all of your unstructured, semi-structured, and structured data using the first cloud data lake built for enterprises with no limits on the size of the data. Azure Data Lake Store is secured, massively scalable, and built to the open HDFS standard, allowing you to run massively parallel analytics.

Edit in Power BI

With your data in Azure Data Lake Store, you can now create custom reports on your data in Power BI, share with other Power BI users, or publish back into the Dynamics 365 AI app

[Learn more about Azure Data Lake](#)[Pricing for Azure Data Lake](#) Use my own Azure storage account**317**

Lost Opportunity Count

What industries are we winning deals in?

AI for Market Insights

Market Insights Preview Home

What are people saying?

Diversity Ignite X Search

▷ Languages: English

Here's what we found

Will be traveling to Orlando for #MSIgnite later this week. What are the best #Diversity talks to attend? Been waiting all year for this and don't want to miss anything... 3:10 PM - Sep 17, 2018

Big shoutout to all the #WomenInSTEM attendees who are helping advance #DiversityInTech and showing up for #MSIgnite next week! Represent! 3:12 PM - Sep 17, 2018

Putting the final touches on my Diversity and Inclusion presentation for #MSIgnite - see you there!

Continue

Market Insights Preview Home

Collecting conversations ...

Collecting social conversations for your brand across Twitter and more sources

Understand how Analytics is structured and where you can change your data set.



You'll find your brand/topic in the upper left corner of the screen on top of the insights area. By default you see insights based on the last 30 days, but can change this anytime by adjusting the time filter in the upper right corner.

● ○ ○ ○



New



Delete



Save as template



Refresh



Process



Assign



Share



Email a Link



Flow

EVENT Microsoft Ignite

Status

Active

Owner

Ryan Martin

Publish status

Live



Preliminaries (4 D)

Agenda

Organize

Promote

Launch

Post Event

EventMainBusinessProce...

Active for 4 days

General

Agenda

Registration and attendance

Social Listening

Additional information

Post event

Related

Social Insights

All Search Topics

More Info

1.8k posts

-37%

SENTIMENT

Positive Neutral NegativeMore Info9.1
index-0.3
change 

PHRASES

More Info
looking way orlando join us learn
booth see week session join will keynote
ceo live et us #msignite microsoft can
get #msdyn365 new monday next 00am et
great ready 00am ignite

RECENT POSTS



Prevedere Inc @Prevedere

13:22 09/22/2018

Gain a 360° view of demand with ERIN: <https://t.co/q93kB3w9r2> #MachineLearning #MSIgnite @TheBillMoffett

AI for Customer Service Insights

Customer Service Insights | Sample Environment

Workspace Sample Environment

Create your own workspace

Connect your data

Incoming cases

Time period: Past 90 Days (9/7/2018-9/13/2018) | Product: All

Current popular topics

Topic	Volume	Total cases	Avg. resolve time	Resolve rate	Avg. CSAT
User wanted to apply promo code, but got code expired ...	11.38%	295	40.03	71%	3.06
When the user input the coupon code ...	9.76%	253	26.86	69%	3.29
User wants to add items to watchlist and get notification ...	8.95%	232	29.30	74%	3.06
Checking whether he can redeem expired notes or coup... ...n ...	7.21%	187	26.54	71%	3.19
Got a member reward, and asks if there is an expiration d... ...n ...	6.90%	179	36.54	77%	3.08

Emerging topics

Topic	Volume change	Total cases	Avg. resolve time	Resolve rate	Avg. CSAT
Wants to get information on current local deals and onli... ...n ...	19.05%	84	19.12	84%	2.99
Checking whether he can redeem expired notes or coup... ...n ...	17.11%	187	26.54	71%	3.19
Inquiry on available promo code for the items in the sho... ...n ...	16.28%	43	32.49	75%	3.03
User gets invalid promo code after following instruction	16.22%	16.28%	27.80	80%	3.35
User wants to add items to watchlist and get notification... ...n ...	15.95%	232	29.30	74%	3.06

Top case volume impactors

Topic	Volume	Total cases
User wanted to apply promo code, bu...	11.6%	387
When the user input the coupon code...	9.2%	307
User wants to add items to watchlist a...	8.6%	288
Checking whether he can redeem exp...	6.7%	224
Got a member reward, and asks if the...	6.7%	223

Top resolve time impactors

Topic	Avg. resolve time	Impact
When the user input the coupo...	26.86	-2.7%
User wants to add items to watc...	29.30	-2.0%
Checking whether he can redee...	26.54	-2.0%
Wants to get information on cu...	19.12	-1.8%
Mobile app crashes when the U...	22.97	-1.7%

Case priority

3334

4.8% Normal 14.2% Low 81.0% High

Total case breakdown

3K 2.6K 0.7K

OK New Backlog

Case tracking

Unresolved

500 0 Sep 07 Sep 09 Sep 11 Sep 13

0 Day 1 Day 2 Days 3 Days 4 Days 5 Days 6 Days 7 Days

New Resolved

Customer Service Virtual Agent

Virtual Agent

Hi, I'm the Customer Self Service Virtual Agent. How can I help you today?

How do I reset my School Buddy?

Which School Buddy model do you want to reset?

Type your message...

Customer Service Insights

You've automated this topic.

Facebook School Buddy 500 4 min 3.8

Topic case composition

Web Live agent tier 2 Abandoned

Email Live agent tier 1

Phone

Topics

140

Create a new topic

Name: Reset School Buddy 1000

Description: Created from Insights App

Metrics

Resolved topics

Topic: Gift card expired, Delivered to wrong, Payment declined

Trigger phrases: 5 trigger phrases, 15 nodes, 4 variables

Order status: 7 trigger phrases, 13 nodes, 3 variables

Credit card update: 9 trigger phrases, 11 nodes, 2 variables

CONVERSATION START

"How do I reset my School Buddy?"

"Which School Buddy model do you want to reset?"

USER SAYS: School Buddy 1000

School Buddy 500

School Buddy 1000: Here's how to reset School Buddy 1000:

1. Turn on your device
2. Hold the power and volume button down until you see the logo on screen

School Buddy 500: Enter virtual agent message

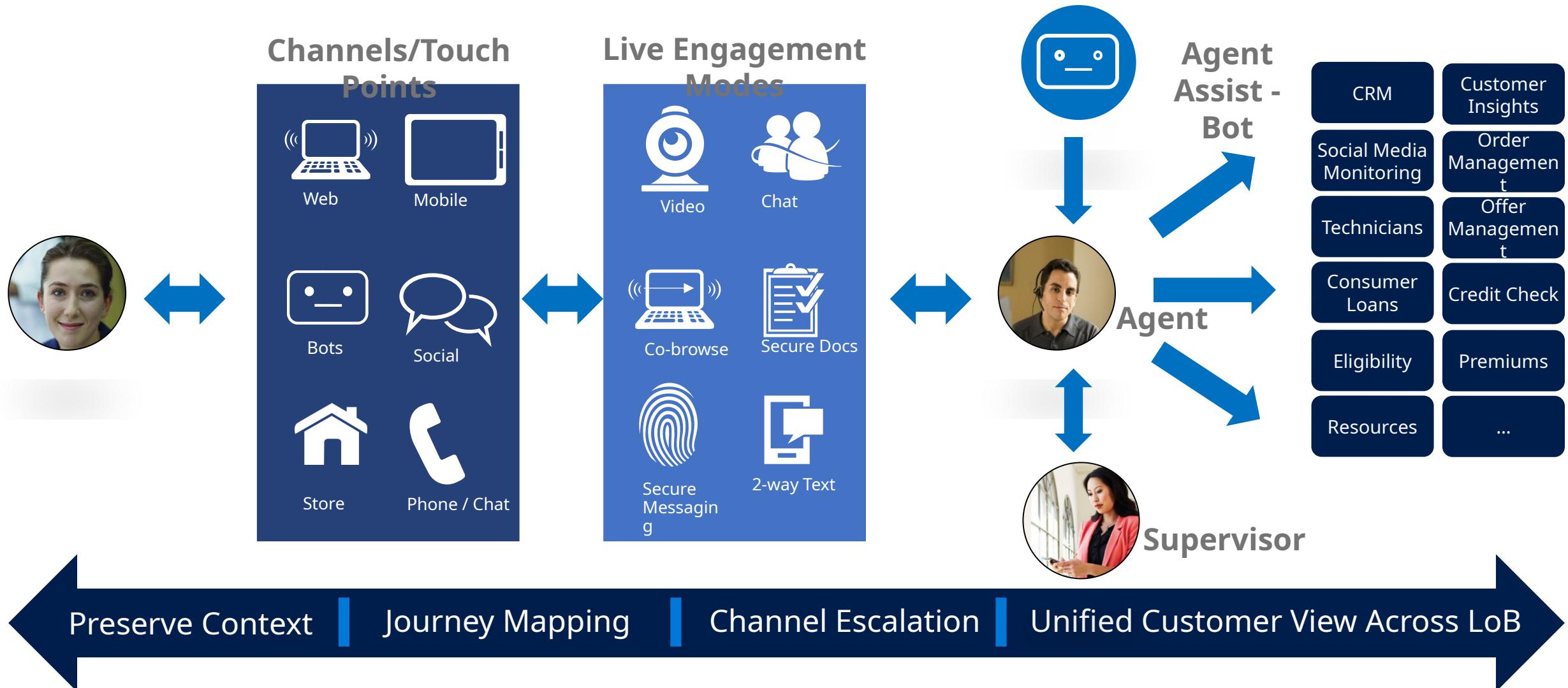
Virtual agent says

Customer says

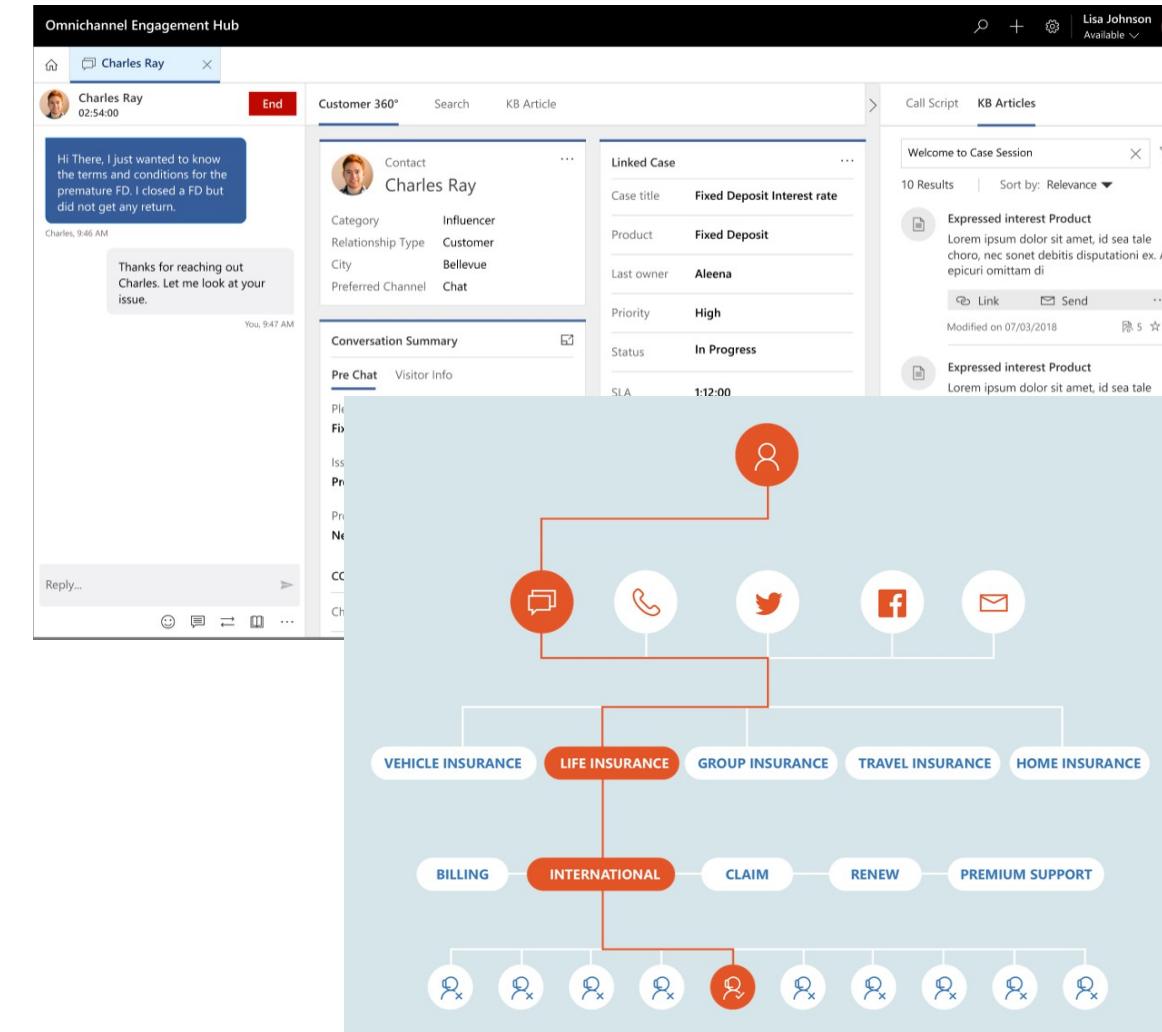
Action

Escalate

Omni-channel Engagement Hub



Omni-channel Engagement Hub



DEC 2018 - PREVIEW

Channels

Live Chat Channel

Enable Live chat support channel (D365 portal & Custom Websites)

SMS Channel

Enable SMS support channel (inbound & outbound messaging)

Channel Integration Framework (Phone)

Partners can embed cloud telephony UI and enable data exchange

Enable Customer to Bring their

Integration with Microsoft bot framework for deflection & escalation scenarios

Bots

Engagement

Agent & Supervisor Experiences

Simple, easy to learn, unified experience; manage agent workforce; real-time monitoring

Unified Routing & Work

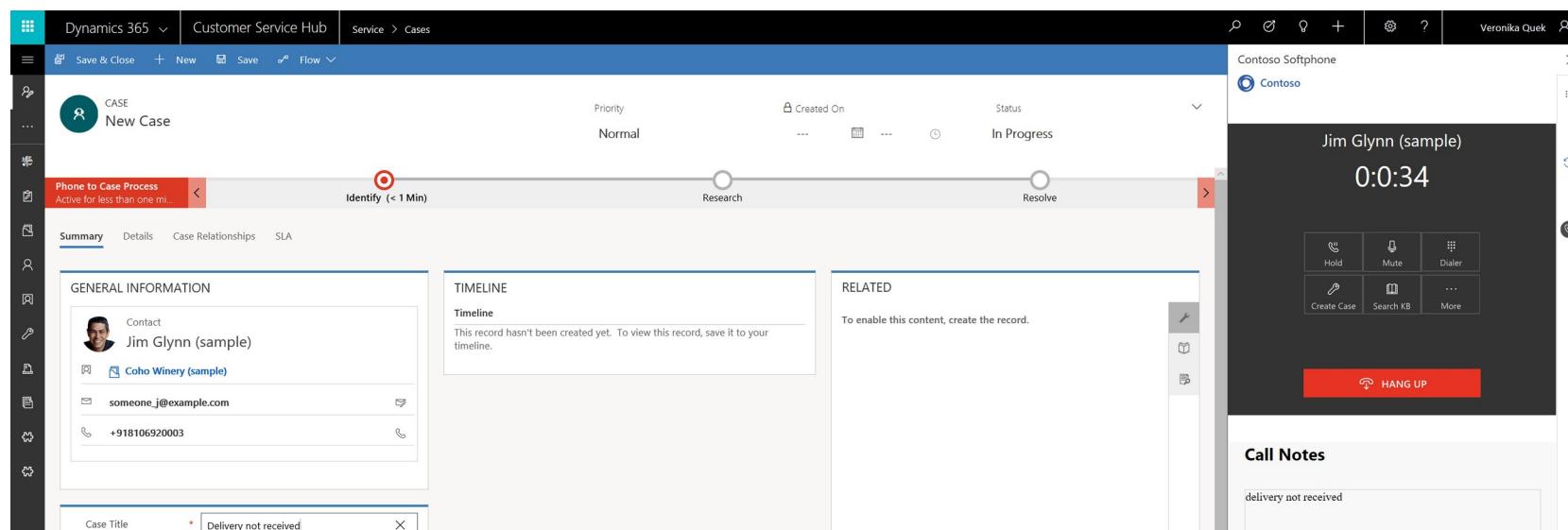
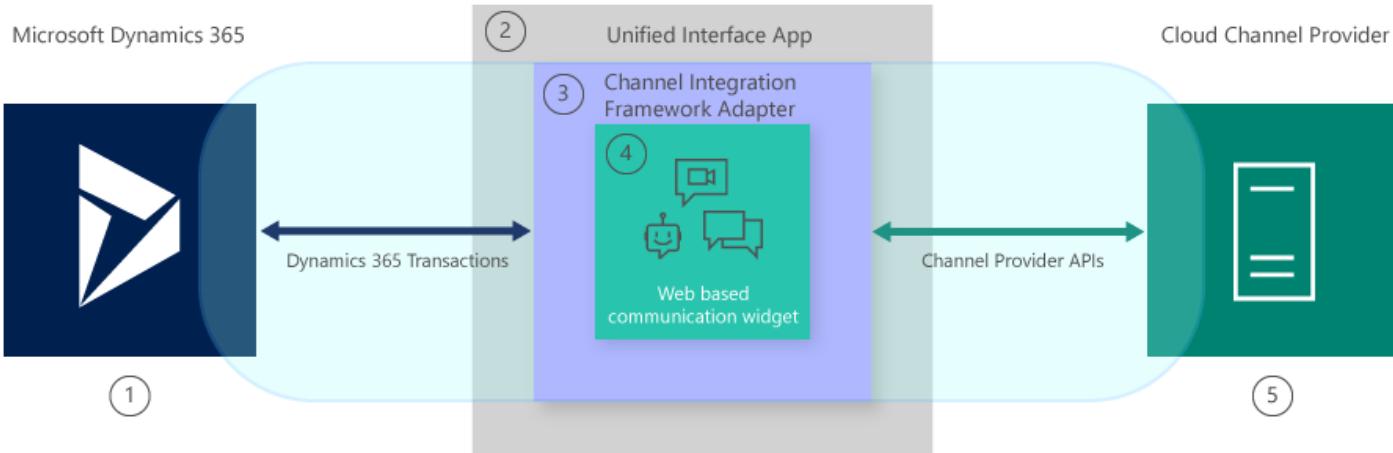
Configurable, Automated, Intelligent routing of work items from different channels

Insights

Intelligent Insights

Suggested Articles, Related Items, KPIs

Channel Integration Framework

[Public preview](#)

The screenshot shows the Microsoft Dynamics 365 Customer Service Hub. A 'New Case' record is open, showing details like Contact (Jim Glynn (sample)), Timeline (Identify (< 1 Min)), and Case Relationships. To the right, a phone call is in progress with Jim Glynn (sample), showing options like Hold, Mute, Dialer, and Create Case.

Javascript library for channel integrations

Easy configuration and deployment experience for developers

APIs to support incoming call scenarios

APIs to support click to call scenarios through events

Associate different partner providers with different set of users in the same org

Comprehensive Developer Guide for common scenarios

Portals

Case Number
CAS-01062-D1D5C0

Last Updated
9/19/2018 8:57 PM

Customer *
[REDACTED]

Contact
[REDACTED]

Subject
Default Subject

Case Type
Question

SharePoint Documents

Name ↑	Modified
abcd.txt (1 KB)	10 minutes ago
OCE.csv (78 KB)	11 minutes ago

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CONTOSO COMMUNITY

Store Sales Overview

This Year Sales by Chain

10 New Stores
104 Total Stores

This Year Sales by PostalCode and Store Type

Total Sales Variance by FiscalMonth and District Manager

District Manager: Allen Gurnett, Andrew Ma, Brad Sutton, Carter Young, Chris Gray, Chris McGuire, Finn Lasota, Valerie Uhlakov

Total Sales Variance %, Sales Per Sq Ft and This Year Sales by District and Dist

Popular Topics

Most Recent Articles

- Booking Travel Feb 24, 2017
- Damaged or Defective Products Dec 22, 2016
- Delivery Never Arrived Oct 31, 2016

Diagnostic tool
Last updated : 12/12/2018 12:09:50am

Diagnosis results

Issue	Category	Result
Deprecated feature usage	Portal Runtime	X Error
Configuration issues	Portal Runtime	X Error
Change notifications connection	Portal Runtime	X Error
Dynamics 365 Org connection	Portal Runtime	X Error
Lorum ipsum dolor situ	Solution upgrade/install	X Error
Lorum ipsum dolor situ	Solution upgrade/install	! Warning
Lorum ipsum dolor situ	Provisioning	! Warning
Lorum ipsum dolor situ	Provisioning	! Warning
Lorum ipsum dolor situ	Provisioning	! Warning

Need help?
[Contact Support](#)

[Refresh results](#)



Components



Search



Dynamic Components



Ad



Ad Template



Badges



Blogs



Breadcrumbs



Entity List



Entity Form



Web Form



Events: Upcoming



Footer



Forums



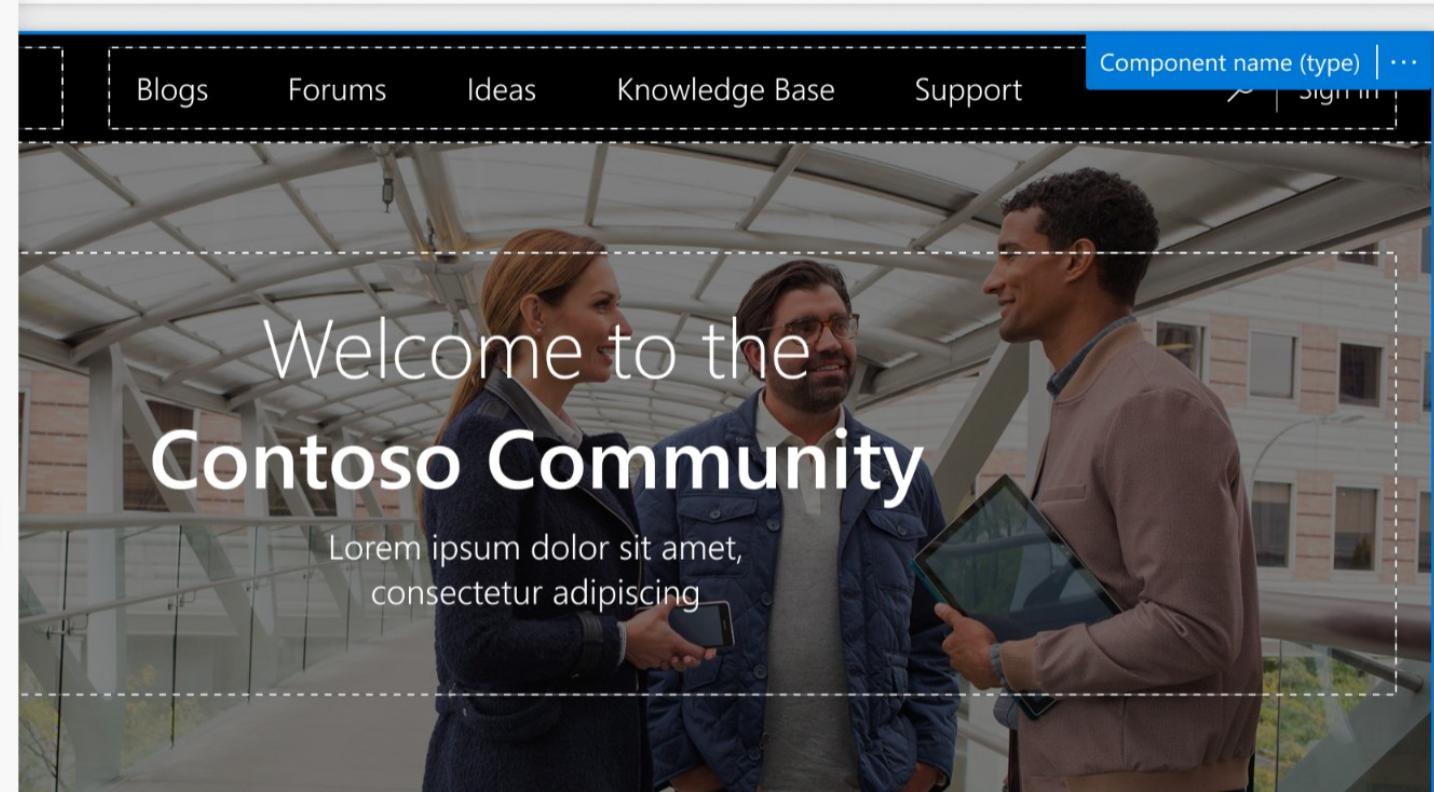
Header



Language Picker



Page Header



Web Page

Name*

Home

Partial URL

/home

Language

English

Page template



One column



Two columns



Three columns



2:1 Columns

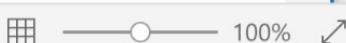


1:2 Columns



Custom

Advanced



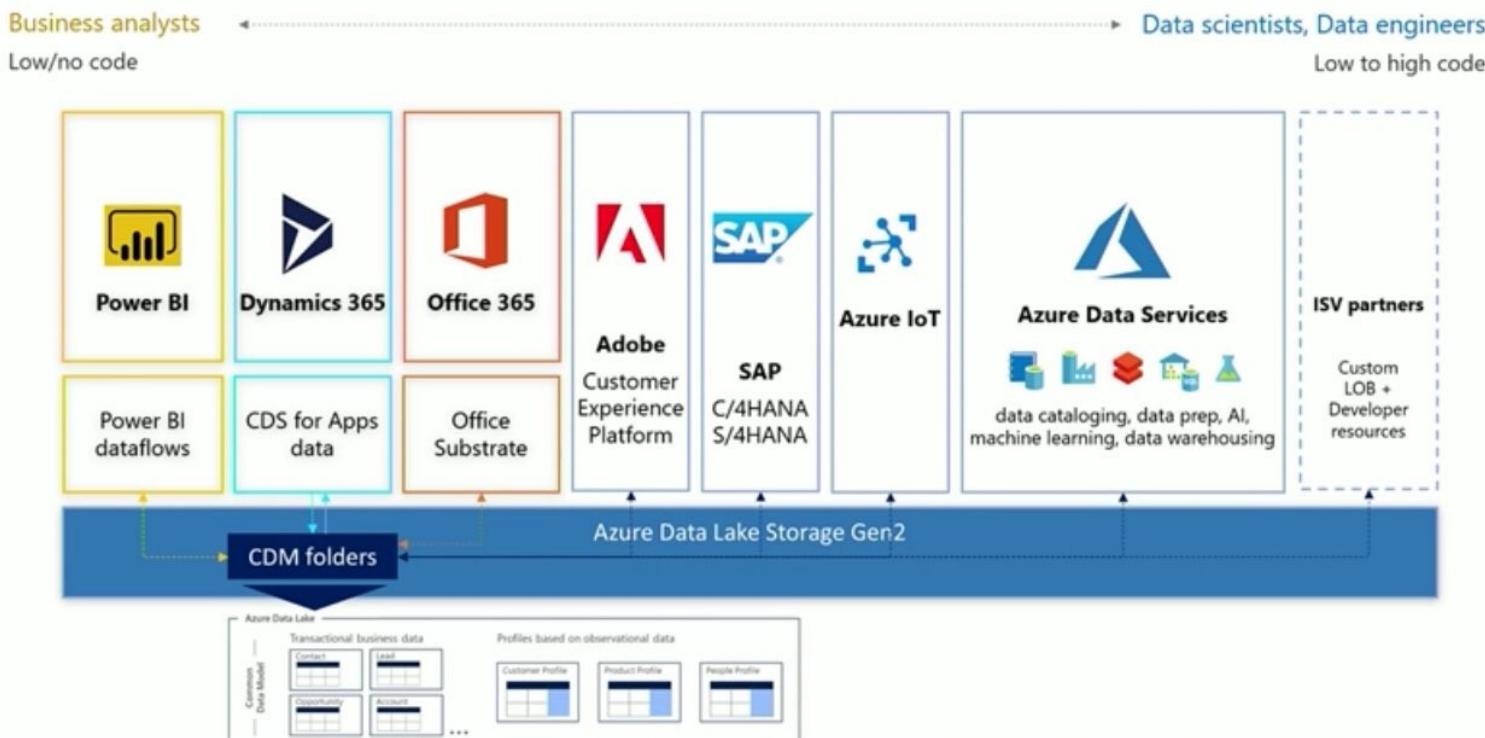
Open Data Initiative



- *Unlock and harmonize **siloed data** to create new value*
- *Bi-directionally move transactional, operational, customer or IoT data **to and from the common data lake** based on their preference or needs*
- *Create data-powered digital feedback loops for greater business impact, while also helping to enable their **security and privacy compliance** initiatives*
- *Build and adopt intelligent applications that natively **understand data, relationships and metadata** spanning multiple services from Adobe, SAP, Microsoft and their partners*

Common Data Model (CDM)

Enabling low friction collaboration among Data + AI professionals



Choose Data Source

All categories File Database Azure Online services Other

Data Sources

- Access File
- Excel File
- JSON File
- XML File
- IBM DB2 database Database
- Oracle database Database
- SQL Server database Database
- Azure Blobs Azure
- Azure SQL Data Azure
- Azure Tables Azure
- Salesforce Reports Online services
- Web API Other

Edit Queries

Get Data Refresh Options Manage Columns

Alphabetical_list_of_... Categories

Templates

Salesforce Explore and monitor your Salesforce including Accounts, Opportunities

CategoryID

1 2 3 4 5 6 7 8

"New Microsoft Project"

Office 365 | Project

Alabama Solar Farm
Private, Confidential

Software Complete (T 7) → Launch Farm (OCT 14 → OCT 28 → NOV 4)

Farm Buildout (Heather Heide, Principal Pm Manager):

- Energy density measurement (OCT 21 → NOV 11)
- Flare Handling (OCT 28 → NOV 18)
- Recombinant filtering (NOV 11 → NOV 25)

Control Unit (Eray Chou, Principal Pm Manager):

- Energy density measurement (OCT 21 → NOV 11)
- Flare Handling (OCT 28 → NOV 18)
- Recombinant filtering (NOV 11 → NOV 25)

ECU (Chris Boyd, Principal Pm Manager):

- Maintenance Routines (OCT 21 → NOV 11)
- Energy density measurement (OCT 28 → NOV 18)

Filter | Go to date | 4 Members

Connect

Azure DevOps organization: <https://solarbreeze.visualstudio.com>
✓ Looks good

Choose a project: Solar Control Unit

Connect to project: Get updates to Roadmap from Azure Boards
By Microsoft

Connect

See details: This template is used to keep your Project Roadmap up to date with the latest information from Azure Boards

This flow will connect to:

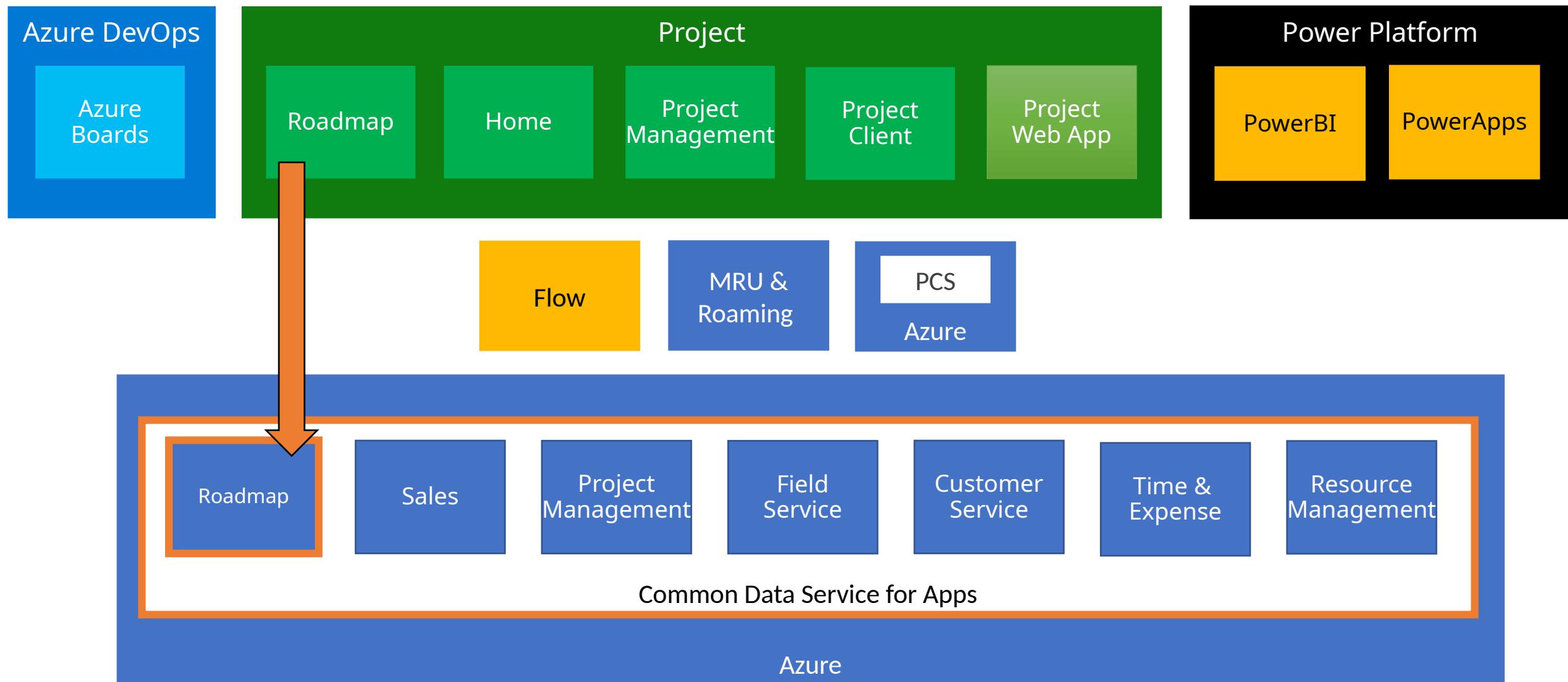
- Azure DevOps (Azure DevOps, hcrow@microsoft.com)
- Project Roadmap (hcrow@microsoft.com)

Permissions: Project Roadmap

- Read and update Roadmap items

Powered by Microsoft Flow

"New Microsoft Project"



[← Back to jobs](#)[Close job](#)

Customer Success Manager

Hiring Manager: Jeff Hay

Req ID: 001008

Job status: Active

[Applicants](#)[Prospects](#)[Details](#)[Hiring team](#)[Process](#)[Postings](#) Search applicants

Applicants to consider

 Archie McDermott

software

[View candidate](#) Ayo Achebe[View candidate](#)

My applicants

[All](#)

NAME

DATE APPLIED

Alessandra Russo

10/13/18

Ayo Achebe

10/13/18

PowerApps

Solution: Dynamics 365 for Talent Apps

Components

! You cannot directly edit the components within a managed solution. If the managed properties for solution components are set to allow customization, you can edit them in the Customizations area or from another unmanaged solution.

Solution Dynamics 365 for Talent Apps

Component Type All

	Display Name ↑	Name	Type
	Onboarding guide activity participant	msdyn_o...	Entity
	Onboarding guide participant	msdyn_o...	Entity
	Onboarding newbie activity status	msdyn_o...	Entity
	Onboarding project status	msdyn_o...	Option Set
	Recruiter	Recruiter	Security Role
	Recruiting admin	Recruitin...	Security Role
	Recruiting read all	Recruitin...	Security Role
	Skype Meeting Type	msdyn_s...	Option Set

51 - 100 of 164 (0 selected)

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Elisa @ Ignite 2018



Tommi Oksanen
@tommioksanen

Following

Very important point from [@jukkan](#):
#PowerApps should also be considered as a tool for #MSDyn365 partners. #MSIgnite #MSIgniteFI

BE THINKING ABOUT SOMETHING FOR THE ACTUAL CUSTOMERS. SO THIS

PowerApps are not just for Microsoft customers.

Partners can also use them to transform their own services into apps.

Julian Sharp
@julianatvigence

Following

@jukkan showing how to use #PowerApps onboard new customers. Fascinating #MSIgnite

Tommi Oksanen
@tommioksanen

Following

ABSOLUTELY LOVING [@ElisaOyj](#)'s #MSDyn365 onboarding app! This is something every Dynamics partner should have. Forces the customer to think through things — in his or her own pace. [@jukkan](#) #MSIgnite #MSIgniteFI

George Doubinski @georgedude · 25. syysk. #PowerApps inception by [@jukkan](#) at #Ignite2018 : creating PowerApp to manage PowerApps

The App: dynamic content screens

1. Main screens, like "Data model"
2. Subscreens: ordered list of pages, like "Contacts"
3. Gallery: configuration items, like "Contact fields"
4. Toggles: simple field properties like "visible"
5. Edit forms: additional properties like tooltip, option set values

Elisa Oyj App: Microsoft Dynamics 365 for Sales

APP INFO DATA MODEL PROCESSOR

George Doubinski @georgedude · 25. syysk. #PowerApps inception by [@jukkan](#) at #Ignite2018 : creating PowerApp to manage PowerApps

PowerApps are not just for Microsoft customers.

Partners can also use them to transform their own services into apps.

CRMAudio, the Dynamics 365 Podcast
@crmaudio

Vastauksensa käyttäjille @georgedude ja @jukkan

[@jukkan](#) and Satya: separated at birth?

EXPO: BUSINESS APPLICATIONS





That's all!

Microsoft



Finland Dynamics User Group

<https://www.dynamics365.fi/>